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Certificate Authority Change to Sectigo (RAFT/Core platform)

Providing secure methods of payment processing to our clients is a top priority for Worldpay. As part of our ongoing commitment to your security, Worldpay is moving from Entrust to Sectigo as our Certificate Authority provider this year

The move to Sectigo will impact all client-facing applications (non-prod/cert and production environments) that currently use the Entrust certificate (***this includes internet-based terminals, POS software, and extranet [private MPLS network/Direct ISO TLS] connectivity*)**.

Details (dates/times/action required) for the Sectigo CA implementation will continue being shared as information become available for each specific client-facing application/connectivity method.

ACTION: Clients/Partners should confirm the Sectigo root/intermediate certificates are in their truststore.

Links to the actual root and intermediate certificates and the Sectigo site and are listed below.

ROOT CA - USERTrust RSA Certification Authority
http://crt.comodoca.com/USERTrustRSACertificationAuthority.crt

Subordinate/Intermediate CA – Sectigo RSA Organization Validation Secure Server CA
http://crt.comodoca.com/SectigoRSAOrganizationValidationSecureServerCA.crt

Sectigo site where these certificates are located
https://secure.sectigo.com/products/publiclyDisclosedSubCACerts

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LEGACY / EOL TERMINAL CLIENTS

The **end-of-life terminals** listed below are unable to support the required certificate change and **must be replaced with a new device**.

Clients still using these devices should replace these **as soon as possible** to avoid a potential extended disruption to transaction processing.

- **Verifone Vx Series (Vx520 and Vx680)**
- **Verifone Legacy Omni Series**
- **Ingenico ICT220/250 and Ingenico IWL220/252/255**

Clients should work with their Relationship Managers to replace their devices no later than **August 15, 2025**.

Additional information continued on next page

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INTERNET POS/ISV CLIENTS

Worldpay will consolidate our current cert/non-prod URLs to a single, NEW CERT/NON-PROD URL:

ACTION REQUIRED

Clients and Partners that point to the URLs below for testing should move to the new cert/non-prod URL as soon as possible, **as the existing cert/non-prod URLs will be retired in mid-August**.

CURRENT CERT/NON-PROD URLs	Sectigo Cert Installed	Date URLs to be retired	* NEW * CERT/NON-PROD URL	DATE
certssl.protectedtransactions.com cert.ssl53.com	5/6/25	**August 12, 2025**	**cert.protectedtransactions.com** (Sectigo certificate)	Available Immediately

Clients that experience connectivity issues add the Sectigo certificates to their their truststore.

EXTRANET (private MPLS/Direct ISO TLS) CLIENTS

- ✓ To allow our clients time to test, we have implemented the Sectigo certificate in our extranet non-prod/test environment.
- We are planning for an **August 18, 2025** implementation of the Sectigo certificate for our **extranet production environment.**

TEST / NON-PROD		
Common Name/URL	**Date**	**Maintenance Window**
merchraft.vantiv.com [***Direct ISO TLS connections***] wssx-cert.vantiv.com	INSTALLED 5/6/25	9:00 p.m. – 11:00 p.m. ET
certxfep.protectedtransactions.com certxapi.protectedtransactions.com	INSTALLED 4/29/25	9:00 p.m. – 11:00 p.m. ET
certxssl.protectedtransactions.com	INSTALLED 4/8/25	9:00 p.m. – 11:00 p.m. ET

Extranet customers should ensure the Sectigo root and intermediate certificates are in their truststore by testing to their appropriate URL above after the date listed.

Clients that do not take appropriate action; replace EOL/legacy terminals or update their truststore to include the Sectigo certificate, will be impacted (unable to connect) by upcoming flicker events and when the new CA is implemented into production permanently.

Please contact your Relationship Manager with any questions.

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